

Import Clearance Alert for Canada Users

ATTENTION (updated May 8, 2010): To ensure a seamless transition from the **CIS – Canada Import Shipments** website to the **ICA – Import Clearance Alert website** (<https://import.ups.com>), users will be redirected to the ICA website by their associated Broker Firm on one of the following dates: May 9th, May 13th, or May 16th.

To view the scheduled date in which your user ID will be redirected to the ICA website, please see Section 4.0. Your ICA User ID and Password will be activated on your scheduled date, and will be the same as your existing CIS User ID and Password. The following enhancements will be available in the Import Clearance Alert website:

- New “Status” column in the Find Shipment Report
- Email notifications for processed shipments that have been updated
- Ability to add more images to the cart

If you have any questions, please reach out to your local UPS contact.

1.0 **New “Status” Column in the Find Shipment Report**

This enhancement is applicable to **CA** users only

1.1. A new “Status” column will be introduced in the **Find Shipment Report**, along with the following new statuses (see Screenshot A below).

- Unprocessed
- Processed
- Updated – Duty Type
- Updated – Port Code
- Updated – New Doc

Note: An “Updated” shipment is a previously **processed** shipment that received an updated Duty Type, Port Code, and/or new Document.

1.2. Ability to filter results by Status

Screenshot A: Find Shipment Results

Low Value Shipment Query Results

Add All Shipments To Cart | Mark All Shipments As Processed | Consist Report | All Processed Unprocessed Updated

Shipment ID	Import Date	Duty Type	Import Port	Importer	Processed Date	Status
45384WJMRXS	3/29/2010	LVS - 03	MIRABEL (1398)	NOVA ENTERPRISES LIMITED		Updated - Port Code
E71764LSYCM	3/29/2010	LVS - 03	MONTREAL QC (0398)	FRANCOIS LAUZON		Unprocessed
R646R0HQ3P4	3/29/2010	LVS - 03	MONTREAL QC (0398)	L'OISEAU BLEU ARTISANA	4/2/2010 10:01:07 AM	Processed
648496JRCJD	3/29/2010	LVS - 03	MONTREAL QC (0398)	MANAC INC		Unprocessed
67W99YFTVH3	3/29/2010	LVS - 03	MONTREAL QC (0398)	CHEVRIER INSTRUMENTS	4/2/2010 10:05:28 AM	Processed
772191JLQ8T	3/29/2010	LVS - 03	MONTREAL QC (0398)	CHEVRIER INSTRUMENT, INC.		Unprocessed
78X308Q8QKB	3/29/2010	LVS - 03	MONTREAL QC (0398)	QUINCAILLERIE NOTRE-DAME ST-HENRI I		Unprocessed
940335KNRCM	3/29/2010	LVS - 03	MONTREAL QC (0398)	NEWFOUNDLAND/LAB HYDRO		Unprocessed

New Status Column

1.3. Update Events displayed in Shipment History

Screenshot B: Shipment History

Import Clearance Alert

Home | [Contact Info](#) | [Log Out](#) [Help](#) | [Cart\(0\)](#) | [Status](#)

[Add Comment](#)

Shipment ID	Event	Date/Time (Eastern Time)	User ID	Event Comment
45384WJMRXS	Time Image Received			
	Time Index Received	3/23/2010 1:39:20 PM		
	Time available for selection			
	Updated - Port Code	4/2/2010 2:33:13 PM	N/A	Updated - Port Code : 01821 to 01399
	Updated - Duty Type	4/2/2010 2:33:13 PM	N/A	Updated - Duty Type : HIGH VALUE to LOW VALUE
	Mark as Processed	3/31/2010 10:20:23 AM	upsadm1	

Updated Events displayed in Shipment History

Description of update

2.0 Email Notification for Processed Shipments that have been Updated

This enhancement is applicable to CA users only

If a processed shipment receives an updated Duty Type, Port Code, and/or Document, a notification will be sent to the email address specified in the Broker's Firm Information Profile.

In order to be setup for email notifications, an email address must be provided in the Firm Information Profile located under **Administration / Update Firm Information**.

Note: Please ensure that the Broker Firm Email address is up-to-date. If you have any issues setting up the Firm Information Profile, please contact Karen Pantano at kpantano@ups.com.

Screenshot C: Update Firm Information

Home | **Administration** | [Reports](#) | [Contact Info](#) | [Log Out](#)

Administration

- [Manage Accounts](#)
- [Add Accounts](#)
- Update Firm Information**

Current Login

User: gmm1.gwh
Access: Super Administrator

Update Firm Information

Broker Code:
998

Broker Firm Name:
ABC COMPANY

New Broker Firm Name:

Phone Number: 888-888-8888 **Ext:**

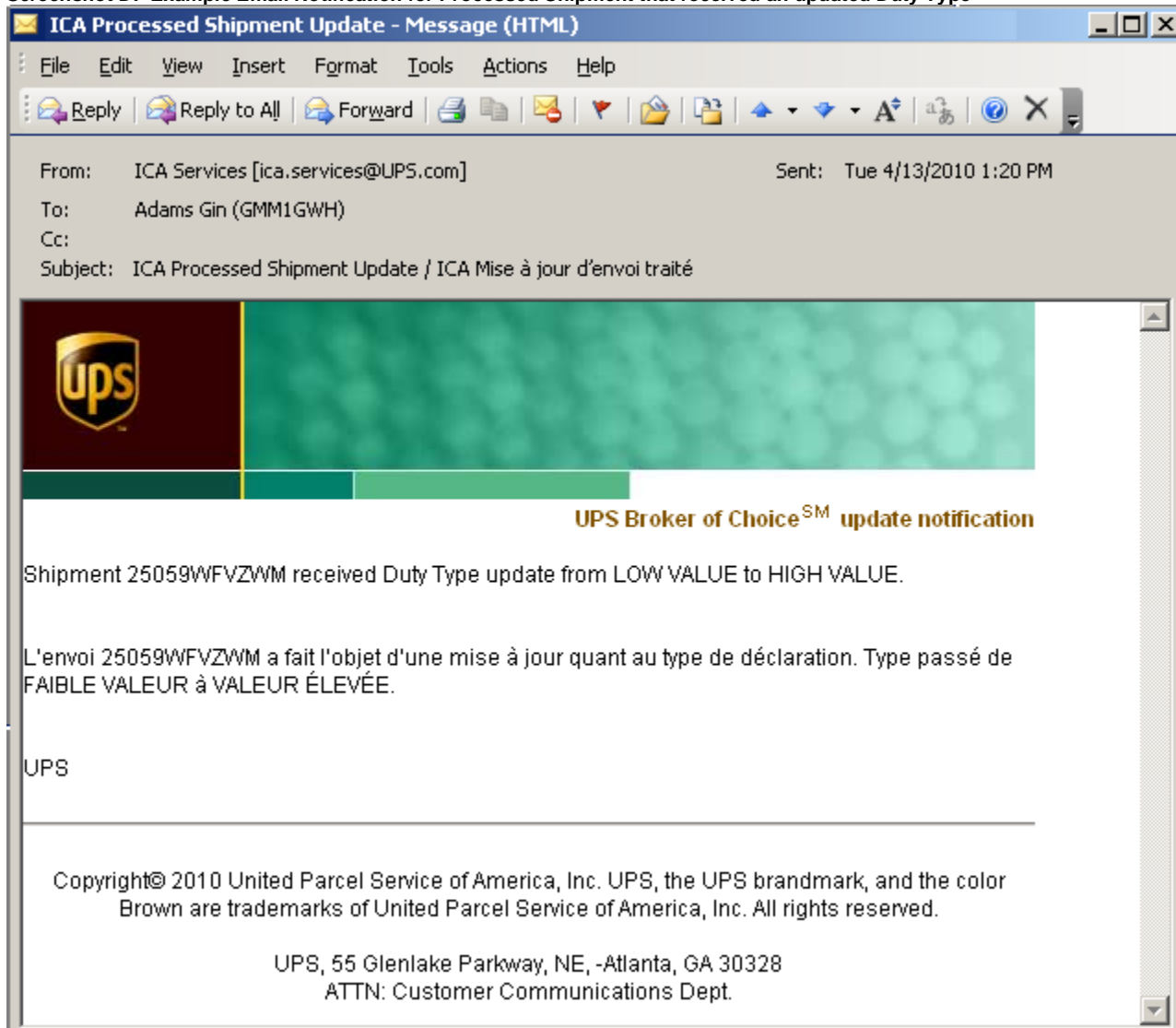
Fax Number:

E-mail:
johndoe@abccompany.com

Location:

The email provides the description of the update in both English and French.

Screenshot D: Example Email Notification for Processed Shipment that received an updated Duty Type



3.0 Add-to-Cart

This enhancement is applicable to **CA** users only

There will be a new **All Pages** option available from the **Add-to-Cart** functionality. Users can select **All Pages** to add all pages to the cart (up to a maximum limit of **500** images).

Option to add all pages (up to 500 images) into the Cart

The screenshot displays the 'Import Clearance Alert' interface. At the top, there is a dark green header with the text 'Import Clearance Alert'. Below the header, there is a navigation bar with links for 'Home', 'Contact Info', 'Log Out', 'Help', 'Cart(500)', and 'Status'. The main content area is titled 'Low Value Shipment Query Results — View Unprocessed Shipments'. It features a table with columns for 'Import Date', 'Duty Type', 'Import Port', 'Importer', 'Processed Date', and 'Status'. The table contains several rows of shipment data, all with a status of 'Unprocessed'. A dropdown menu is open over the 'Current Page' link, showing 'Current Page' and 'All Pages' options. A red arrow points from the text 'Option to add all pages (up to 500 images) into the Cart' to the 'All Pages' option in the dropdown menu.

Current Page	Import Date	Duty Type	Import Port	Importer	Processed Date	Status
All Pages	209091HLTN8	2/17/2010	LVS - 03	CALGARY AB AIR/AER (1701)	CLAY SCHWEIGERT	Unprocessed
	643028M9RMP	2/23/2010	LVS - 03	CALGARY AB AIR/AER (1701)	JUNO LIGHTING C/O LMINGSTON B	Unprocessed
	70V119MXG8B	2/23/2010	LVS - 03	CALGARY AB AIR/AER (1701)	GE CSC ALYTH (CAC)	Unprocessed
	10F69ASLQTV	2/23/2010	LVS - 03	CALGARY AB AIR/AER (1701)	TOM GUZOWSKI	Unprocessed
	561419J3FKW	2/23/2010	LVS - 03	CALGARY AB AIR/AER (1701)	PARKER HANNIFIN CA	Unprocessed
	8V537RVJWKF	2/23/2010	LVS - 03	CALGARY AB AIR/AER (1701)	JAMES MIREAU	Unprocessed
	F79631FSW9H	2/23/2010	LVS - 03	CALGARY AB AIR/AER (1701)	CHINOOK OPTOMETRIC CLINIC	Unprocessed
	R7V939MG8WG	2/24/2010	LVS - 03	CALGARY AB AIR/AER (1701)	BEDFORD BIOFUELS INC	Unprocessed
	18V1001USA...	2/24/2010	LVS - 03	CALGARY AB AIR/AER (1701)	SIBBLE EFFECT INDUSTRIES	Unprocessed

4.0 ICA Re-Direct Schedule

ATTENTION (updated May 8, 2010): To ensure a seamless transition from the **CIS – Canada Import Shipments** website to the **ICA – Import Clearance Alert website** (<https://import.ups.com>), users will be redirected to the ICA website by their associated Broker Firm on one of the following dates: May 9th, May 13th, or May 16th.

To view the scheduled date in which your user ID will be redirected to the ICA website, please look up your associated broker firm below.

Sunday May 9th	
3M CANADA	HOME DEPOT\FARR
A.D. RUTHERFORD	INLAND
ACTION	J D IRVING
ADI BERTEK	JORI INTERNATIO
AGILITY	KEBEC
ALPHA LOGISTIQU	KINTETSU
ASSINIBOINE	KN Customs
AUBURN & TREMBL	L M CLARK
AXXESS INTL	LINK+ CUSTOMS S
AZIMUTH LOGISTI	Lynden Canada
BERENDSEN FLUID	MENDEL \ LIV.
BROWN CUSTOMS B	MILGRAM
BUCKLAND	MOTORCOACH INDU
CARSON CUSTOMS	New Flyers Ind
CE RACINE	OMNITRANS
CEVA LOGISTICS	P.F. COLLINS
COMMANDING OFFI	PANALPINA
DELMAR	PENINSULA CUSTO
EDI CUSTOM BROK	PERCY DAVIS
Expeditors	PHILIPS ELECTRO
EXPERT CUSTOMS	Preferred Serv
FARROW	ROE
FEDERATED	SCHENKER OF CAN
GARLAND COMMERC	SDV LOGISTICS
GC CUSTOM	SKYJACK INC
GENERAL CUSTOMS	THOMPSON AHERN
GIRDLESTONE	U of Alberta
GOVERNING CNCL	UBC
HARTE & LYNE	W L RUTHERFORD
HEBERT (J.RENE)	WG MCKAY
HIGGERTY	WILLSON

Thursday, May 13th
FEDEX TRADE NET
HOC
LIVINGSTON INTL
NIPPON EXPRESS
REXEL
UTI CANADA INC

Sunday, May 16th

-----	BUN WHITE	DELTA	HEMISPHERE
A & A CONTRACT	B-ZEE	Denso Customs	HERCULES FORWAR
A E HORNE	CALGARY CUSTOMS	DERINGER	HEWITT EQUIPMEN
ABC	CANADA COLORS &	Design home Gif	Hobbyworld
ABRASIFS E A IN	CANADIAN CORAL	DESPRADELLE CAN	HOME HARDWARE
Absolute Global	CANADIAN TIRE C	DH CARGO INT'L	Honda Canada
ACADEMY CUSTOMS	CANUSA	DHL EXPRESS	HONDA TRADING C
ACADEMY LOGISTI	CAPITAL CUSTOMS	DHL Global	Honeywell
ACCURATE CUSTOM	CARDIOMED	Dilas Int'l	Hubbell Cda CSA
ACTION TRAILER	Cargo Alliance	DOLBEC Y INT	IBM CANADA
ACTIVE	CAVALIER EQUEST	DSV Air & Sea	ICECORP
ADVANTEX EXPRES	CBC/Radio-Can	DUCTMATE CANADA	IMEX
AFFILIATED	cda cus consult	Dupont	INDAL TECH
AGTT CUSTOMS BR	Cda cust broker	EAJ	INDIGO FREIGHT
Ahearn & Soper	cda cust house	EastWestCustoms	INTEGRATED CUST
ALBANY INTERNAT	CELESTICA INC	ELECTRONIC PACK	INTER GLOBAL
ALBARRIE	CELESTICA INC	ELLIOTT CUSTOMS	INTERFACE FLOOR
Algoma Steel	Charter brokers	EMERSON ELECTRI	Intertape Polym
ALL WAYS	Christie Digita	ERICSSON COMMUN	INTL BINDING &
ALLIANCE BORDER	CHRISTIES SCHOO	ESAB GROUP CANA	ISLAND SHIPPING
ALLIANCE CUSTOM	CHROMATOGRAPHIC	EUROCOPTER CANA	ITM INSTRUMENTS
ALPHA COMMERCE	CLAREMONT POLYM	EUROFRET CANADA	ITN customs
Ameri-Connect	CLEAR CUSTOMS B	Ev On The Move	J & B
ANCHOR LAMINA I	CLERKWARE CANAD	FAG BEARINGS LT	J D O'HEARN
ANDERSON & BRIC	CM CUSTOMS BROK	FEDEX TRADE NET	JACK RUTHERFORD
ANIXTER CANADA	CN customs	FILM LOGIC CUST	JB ELLIS
ARRIVAL CUSTOMS	CN customs	FINNING TRACTOR	JC NORRIS
ATLANTIC CUSTOM	Coca Cola bot	First Wave (0493)	Jet Customs
ATLANTIC PACKAG	Cole Int'l	Fisher Scientif	JJ ROBERTSON
ATLAS	Comm Bearings	Four Points CB	JOHN ERNEWEIN L
ATS AUTOMATION	COMMERCE TRADE	FRANK R STOCKWE	Journey Freight
AVALON CUSTOMS	CONSOLAIR	FRASER DIRECT D	JW SMITH
AVALON CUSTOMS	COSBURNS HOBBY	Frontier SCS	KDS Global
AWW KYLE	Costco	FW JOHNSON	KIMPEX INC
B & B CUSTOMS H	COUNSELOR	FYKE TRADING	KING BROTHERS
BALI	COURTNEY AGENCI	G & C LOGISTICS	KODAK CANADA
Bay	CPI Canada	GATEWAY CUSTOMS	L & L Importing
BCB CANADA	CROSSBORDER SOL	GEO H YOUNG & C	L3 Communicatio
BEAVER BROKERAG	CSI	Geodis Wilson	LAMBERT ELECTRI
BGL BROKERAGE L	CURRYS ART STOR	GEORGE GRAY CUS	LCS CUSTOMS BRO
BI LOGISTICS	CUSTOMS CLEARAN	GLOVER	LEE VALLEY TOOL
BINNEY & SMITH	CUTLER-HAMMER C	GOLDEN JET	LEI
BINUS & GARRETT	CYTEC CANADA	GOUDREAU CARGO	Lenovo Canada
BLUESTREAK HYGR	DAIMLER CHRYSL	GROHE CDA	LEONS FURNITURE
BMW CANADA INC	DANIEL BOLDUC	H & H SMITH	LEVEILLE ET FIL
BOSCH REXROTH C	DAVIDSON AND SO	H KENNEDY	LINAMAR CUSTOMS
Boshart Ind	DAVIDSON CUSTOM	H.A. KIDD	Linde Canada
BRIDGEVIEW CUST	DEL EQUIPMENT L	HANOVER	LIST TRANSPORT
BRIDGEWOOD CUST	DELL WILL	HAYWARD GORDON	LR CHARRON

Sunday, May 16th		
LV MATTHEWS	Raytheon Canada	TRILLIUM
M J GROSS	RCS \ A & A	Tri-Star Ind.
MacPherson's	REJEAN POISSANT	TRIUMPH TOOL
Maersk Customs	Reko Automation	U of Windsor
MAGNETROL	REKO TOOL & MOU	U-Haul
Mantoria Inc	Richemont Ca	UNIVERSAL LOGIS
Mazda	RICHMOND	UNIVERSITY OF C
McCormick	RODAIR CUSTOMS	UNSWORTH
MEIR COHEN	ROYAL	UPS SCS
MERCHANT	ROYLE INDUSTRIA	UPS SCS FST WV
METHERALL	RUBIN & WEBER	UPS Shpr Call
MIDWEST HYDRAUL	SAMSON ME&PE (N	UPS Special
MKMARIN TRADING	Samsung (?)	UPS/SCS Walmart
N Am Logistics	SAMUEL STRAPPIN	Valueway Global
NAAIL	SANDVIK CANADA	VANCOUVER
NATIONAL RESEAR	SANYO CANADA IN	VIACAN
NCR CDA	SAULT CUSTOMS	VICKERS-WARNICK
NEAR NORTH	SCN INDUSTRIAL	Vincor (0317)
NEWPORT CUSTOMS	SEA AIR	VISION
Noble Gift	SEAMONT	VWR
NOGLOBAL BORDER	SECAM	W2C
NORMAN G JENSEN	SERVICE PLUS CU	WAINBEE
Nortel (0810)	Shamrock Custom	WELKE
NORTHEX CUSTOMS	Shaw/affiliated	WHITE & WHITE
NORTHLAND LOGIS	SHELINI TRANSPO	WILLIAM E COUTT
OAKVILLE	SKYWAY	WL Rutherford B
O'DOWD FRANK M.	SM HEWITT	WORLDWIDE
Onward Cluthe	STANDARD AERO	YAMAHA MOTOR CA
ORBIT	Std Aero - CSA	YAMAHA MUSIC
O'REILLY DEANE	Sterling Custom	YRC Logistics
ORILLIA	Stokes Seeds	YUSEN
P MINES	STRADER-FERRIS	ZINN
P.S. CUSTOM BRO	SUMMIT	ZWILLING JA HEN
PACCAR PTS/SCS	SYNNEX CANADA L	
PACCAR STE-THER	TEAM CARGO LOGI	
PACIFIC	TECH DATA CANAD	
PANASONIC CANAD	tecumseh Caster	
PARKER HANNIFIN	TELE-FREIGHT	
PARKVIEW	TENAQUIP	
PARKWOOD & CAVA	Tetra Pak	
passport cargo	THOMAS & BETTS	
PFIZER CANADA	TIGERCAT INDUST	
Philips Medical	TOTAL CUSTOMS	
PICKETT	TRADERS	
PRECISION	Trans American	
PRECISION	TRANSCARGO	
PRIORITY	TRANSLINKS	
QIT FER ET TITA	TRANSPACIFIC IN	
R G SALES	Tri - Ad Intl	